



Treetop Trekking Season Pass Agreement

As a Treetop Trekking season pass member, I understand that I have the following responsibilities:

Reservations:

- I will make a reservation for each visit to a park.
- If I make a reservation but cannot attend, I understand that I must call the park at least 24 hours in advance to cancel my visit. If I don't cancel ahead of time, I will be subject to a \$10 no show fee, per person on your reservation.
- I must complete a new liability waiver for each park that I visit.

At the Park:

- I will always arrive 30 minutes before my activity to check-in and not delay other guests. If I am late, I may not be able to climb that day if there are no later spots available and will be subject to the \$10 no show fee.
- I must complete an orientation at the start of each visit.
- I am required to climb through our courses on a graduated system, starting each visit on the beginner courses and gradually working my way up to the advanced courses as time allows.
- For the Aerial Courses, those aged 9-11 and/or under 60" tall are only eligible to climb the Beginner and Intermediate courses and must be supervised by an adult at all times.
- I will be kind and courteous to staff and other guests. **Failure to follow park rules and regulations can result in the suspension or termination of season pass privileges.**

General

- Season passes are non-transferable, non-refundable, cannot be extended, and all sales are final.
- Adult to child ratios still apply (15 and under need an adult in the park)
- If you make a reservation and then can't make it, please give us 24 hours' notice to avoid paying the \$10 no show fee.
- Treetop Trekking reserves the right to cancel my season pass without refund, if I am repeatedly absent or late for visits, or if I am disrespectful to staff or other guests. (this pretty much never happens but we have to put it here just in case)
- 2 Strike Policy - If a season pass holder fails to honour two reservations, they will lose their privilege to make reservations.
- I will have tonnes of fun during each visit to a Treetop Trekking Park!